Samuel Osei Okyere

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Summary

Results-driven Data Analyst

leveraging data analysis and visualization to drive business insights. Proven ability to collaborate effectively with cross-functional teams and deliver data-driven solutions. Skilled in statistical modeling and technical support, committed to continuous improvement and user satisfaction.

Innovative Web Developer with a background in creating and optimizing websites for functionality and aesthetics. Skilled in utilizing programming languages such as HTML, CSS, JavaScript, and Python to build user-friendly digital platforms. Strengths include creative problem-solving skills, knowledge of current web technologies and trends, and the ability to

work effectively under tight deadlines. Last assignment involved successfully launching a responsive website for a high-profile client.

Skills

- Data analysis
- Data Cleaning
- Statistical modeling
- Data visualization
- Database management
- Technical support

- Software installation
- Report generation
- Programming
- Application debugging
- Web performance optimization
- Beginner in Cloud Computing (AWS Service's)

Experience

Assistant Data Analyst - GBfoods Ghana

October 2024 - Current

- Analyzed sales data to identify trends and support decision-making processes.
- Created visual reports using Excel to communicate findings effectively.
- Collaborated with cross-functional teams to gather data for analysis projects.
- Participated in training sessions on data analysis tools and techniques.
- Analyzed large datasets to identify trends, patterns and correlations for business insights.
- Provided data-driven solutions to support decision making.

IT Support Engineer Intern - Minerals Commission Head Office (Accra) June 2023 - October 2023

• Provided technical support to staff on various IT issues.

- Installed and configured software applications and operating systems.
- Diagnosed hardware failures and coordinated repairs with vendors.
- Maintained accurate documentation of IT processes and procedures.
- Conducted training sessions for employees on new technology tools.
- Responded to user inquiries via phone, email, and in-person support.

IT Support Consultant - Driver and Vehicle License Authority (Akim Oda)
September 2022 - December 2022

- Provided technical support to users on software and hardware issues.
- Diagnosed and resolved IT-related problems efficiently and effectively.
- Assisted in maintaining computer systems and network infrastructure.
- Evaluated customer feedbacks in order to identify areas needing improvement.
- Assisted with the deployment of new technologies or upgrades to existing ones.

Education and Training

Higher National Diploma in Computer Science

Accra Technical University

Ghana Senior High School - Koforidua, Koforidua

Languages

English: First Language

English: C2

Proficient (C2)

Websites, Portfolios, Profiles

- 1sammy.netlify.app
- https://www.linkedin.com/in/samuel-osei-okyere-556502239?utm_source=share&utm_campaign=share_via& utm_content=profile&utm_medium=android_app

Certifications

- Certified Google Professional Data Analyst
- Certified Virtual Assistant (ALX)
- Certified IT Support (HP learn)